

Report subject	BCP Council's Adult Day Opportunities Strategy
Meeting date	6 March 2024
Status	Public Report
Executive summary	<p>The day opportunities strategy has been co-produced over the past eighteen months with a range of stakeholders and achieved project milestones to inform the final draft for Cabinet approval. This supports a mixed model of day opportunities and the continued need to retain availability of traditional building-based day services alongside further development of community-based options.</p> <p>The draft strategy and two proposals regarding Tricuro day services were submitted for recent public consultation. The consultation feedback and necessary review of the day opportunities budget in line with Medium Term Financial Plan (MTFP) considerations have led to the recommended options.</p>
Recommendations	<p>It is RECOMMENDED that Cabinet:</p> <ul style="list-style-type: none"> a) Approve BCP Council's Adult Day Opportunities Strategy b) Agree the recommended option for Tricuro Day Services review: <p>Connect services to remain open and incorporate Highcliffe, Wallisdown and Westbourne Plus services already based there. In addition, Poole Plus to be relocated to Parkstone Connect and Moordown Plus service to remain open. Highcliffe, Wallisdown, Westbourne, and Poole Plus original sites to be closed.</p>
Reason for recommendations	<p>Supports the people priorities of BCP Council's Corporate Strategy.</p> <p>Aligns to the requirements of the Care Act 2014 to promote diversity of care and support provision to those with an assessed need and support to carers.</p>

Portfolio Holder(s):	Councillor David Brown, Portfolio Holder for Health and Wellbeing
Corporate Director	Jillian Kay, Director for Wellbeing
Report Authors	Kevin Gillings, Commissioning Manager, Day Opportunities Siobain Hann, Interim Head of Strategic Commissioning for Disabilities Phil Hornsby, Director of Commissioning
Wards	Council-wide
Classification	For Decision

Background

1. Day opportunities can mean different things to different people. They can be about learning new skills, taking part in a wide variety of hobbies and interests, accessing the community, supported employment and volunteering opportunities and developing friendships and support networks.
2. In addition, BCP Council recognises that carers, parents, and guardians of those who access day opportunities rely on these services to reduce the likelihood of carer break down. Day opportunities provide much needed short-term respite for carers to continue their role.
3. The term 'day opportunities' will be used when referring to all potential activities as defined above, as opposed to the terms 'day services', 'day centres' or 'day care' which have an association with the provision of building-based services. Day services/centres/care are included in the term 'day opportunities' but not vice versa for the purposes of clarity.
4. Officers have worked in co-production with people with lived experience, their families and carers, members of the public, a range of advocacy groups, providers of day opportunities, NHS Dorset, BCP Council members and officers, and other local authorities to undertake a review of current services to inform the draft Day Opportunities Strategy.

Case For Change

Following all of the project work, 6 overarching design priorities and 25 proposals within these priorities, were agreed through co-production.

5. The co-production group included portfolio holders and other councillors of BCP Council who were actively involved in the work resulting in the Case for Change priorities that were supported by HASC Overview and Scrutiny and approved by Cabinet in March 2023.

6. The agreed priorities were also informed by a public engagement and view seeking questionnaire in November 2022 and have underpinned the subsequent development of a co-produced draft day opportunities strategy and included input from the current portfolio holder for Health and Wellbeing.
7. The 6 priorities with 25 proposals within are as follows:
 - Day Opportunities Review
 - Supported Employment Review
 - Standards and Support for Day Opportunities
 - Transport
 - Cost/Eligibility of Day Opportunities
 - Accessible Information
8. The draft strategy was released for public consultation from 1st December 2023 to 12th January 2024¹ and subsequently amended to set the direction for future services based on these 6 co-produced design priorities. See Appendix 1 – BCP Council's Day Opportunities Strategy 2024-29.
9. There were 665 responses to the survey and 50 representations from meetings held, including 5 drop-in sessions at Tricuro services, emails/letters received, and impact statements provided. This information was collated by an external research company. See Appendix 2 – Executive Summary of the Day Opportunities Consultation Report. The full report is available².
10. In addition to the consultation information referenced above and prior to the release of proposals, there were engagement sessions at each Tricuro Plus service attended by people who access services, their carers and independent advocacy and a separate engagement event with staff teams. This focused on what is working well, what could be improved and what should the future service look like. Reports are available on request.

Project Update

11. The approved priorities of the case for change endorse a mixed model of day opportunities including development of more cost-effective community-based activities for people within their local area and hubs that will ensure a safe space

¹ [Day Opportunities Strategy and Review | Have Your Say Bournemouth, Christchurch and Poole \(bcpcouncil.gov.uk\)](https://haveyoursay.bcpccouncil.gov.uk/29136/widgets/89555/documents/55730)

² <https://haveyoursay.bcpccouncil.gov.uk/29136/widgets/89555/documents/55730>

for people who require a building-based service as well as broadening the day opportunities offer.

12. In order to provide the community-based provision that will be needed for the modernisation of day opportunities there is current work ongoing through the personalisation agenda in Micro-Provision and Individual Service Fund (ISF) development. This includes:
 - Community Catalysts to work with local communities to develop the micro-provider market. Micro-providers provide local care services and more and are totally independent of any umbrella body. Most Micro-providers are self-employed sole traders, but they can also have fewer than eight people employed or volunteering. Typically, Micro-providers support people with personal care, managing their home or garden, helping people get out and about, meeting friends, pursuing hobbies and/or work.
 - Reviewing individual packages and exploring with people what their options are to access more community-based day opportunities where appropriate.
 - Developing ISFs and enhancing Direct Payments to ensure that people in BCP have control over how they purchase their care and support.

Tricuro Day Services

13. There are several providers operating day centres in the BCP area. Eight of these centres are operated by BCP Council owned, local authority trading company, Tricuro. Of these eight Tricuro day centres, there are five smaller 'Plus' centres and three larger 'Connect' centres:
 - Highcliffe Plus (for older people, currently based at Christchurch Connect since the pandemic)
 - Wallisdown Plus (for people with complex learning disabilities, currently based at Parkstone Connect since the pandemic)
 - Westbourne Plus (for people with a mental health issue, currently based at Boscombe Connect since the pandemic)
 - Moordown Plus (for older people)
 - Poole Plus (for older people)
 - Boscombe Connect (for all people with an assessed care need)
 - Christchurch Connect (for all people with an assessed care need)
 - Parkstone Connect (for all people with an assessed care need)

14. In addition to the public consultation on the draft Day Opportunities Strategy the following proposals were put out for public consultation. These proposals were not co-produced and the inclusion of Poole and Moordown Plus and the three Connect services were council-led in relation to the financial challenge faced in setting the 2024/25 budget:

Consultation Proposal 1:

15. Close the five Plus centres and move service users either to community-based services or to larger Connect centres. Three of the Plus centres have not re-opened following the pandemic lockdown in 2020, with service users currently accessing services at nearby Connect centres.

Consultation Proposal 2

16. Close all eight Tricuro centres and move all service users to either community-based services or to day centres operated by other providers.

Options Appraisal

17. The options appraisals for services are summarised below and fully outlined in separate documents. See also Appendix 3 - Matrix Summary Chart for Tricuro Day Services Options. The following is an overview of these options and main benefits and risks associated with each option:

Option No	Option Detail	Benefit	Risk
1	Connect Services to remain open and incorporate or re-provide for the 5 Plus services, with all Plus service original sites to be closed. (Consultation Proposal 1)	<p>1: Responds to the consensus from the consultation to not close Connect services (93%).</p> <p>2: Responds to the majority of opinion of current people accessing these services who were directly engaged for Highcliffe, Wallisdown and Westbourne Plus.</p> <p>3: In keeping with the draft Day Opportunities Strategy to have a mixed model of building-based and community-based</p>	<p>1: Does not respond to the majority view of the consultation for Plus services to remain open.</p> <p>1 a) Moordown (71%).</p> <p>1 b) Poole (65%)</p> <p>1 c) Highcliffe, Wallisdown and Westbourne Plus services (55%).</p> <p>2: Upheaval for existing client group and carers for Poole and Moordown Plus in re-locating to an alternative provision.</p>

		<p>provision.</p> <p>4: To be able to consider necessary adaptations for reprovisioned Plus services to be permanently based at Connect centres.</p> <p>5: To develop the Connect services to create community hubs.</p> <p>6: Re-purposing/sale of the Plus sites for alternative use/capital income from sale of property.</p> <p>7: Financial saving for BCP Council.</p>	<p>3: Space at Boscombe Connect limited to effectively achieve a specialised provision for older people currently offered at Moordown Plus.</p>
2	<p>Connect Services to remain open and incorporate Highcliffe, Wallisdown and Westbourne Plus services already based there, with Moordown and Poole Plus services to remain open. Highcliffe, Wallisdown and Westbourne Plus original sites to be closed.</p>	<p>1: Responds to the consensus from the consultation to not close Connect services (93%).</p> <p>2: Responds to the majority of opinion of current people accessing these services who were directly engaged for Highcliffe, Wallisdown and Westbourne Plus.</p> <p>3: In keeping with the draft Day Opportunities Strategy to have a mixed model of building-based and community-based provision.</p> <p>4: To be able to consider necessary</p>	<p>1: Does not respond to the majority view of the consultation for Plus services to remain open.</p> <p>1 c) Highcliffe, Wallisdown and Westbourne Plus services (55%).</p> <p>4: Impact on any proposed additional MTFP savings. See financial implications section below.</p>

		<p>adaptations for reprovisioned Plus services to be permanently based at Connect centres.</p> <p>5: To develop the Connect services to create community hubs.</p> <p>6: Re-purposing/sale of the Plus sites for alternative use/capital income from sale of property</p> <p>8: Responds to the majority view within the consultation for services to remain open.</p> <p>8 a) Moordown Plus (71%)</p> <p>8 b) Poole Plus (65%)</p> <p>9: 45% of respondents of the consultation agree or accept the proposal but have some concerns to close Highcliffe, Wallisdown and Westbourne Plus original sites.</p>	
3	<p>Connect Services to remain open and Highcliffe, Wallisdown and Westbourne Plus services to return to their original sites and Moordown and</p>	<p>1: Responds to the consensus from the consultation to not close Connect services (93%) and Plus services:</p>	<p>4: Impact on any proposed additional MTFP savings. See financial implications section below. (significantly increased risk)</p>

	Poole Plus to continue at their current sites.	<p>1 a) Moordown (71%).</p> <p>1 b) Poole (65%)</p> <p>1 c) Highcliffe, Wallisdown and Westbourne Plus services (55%).</p> <p>5: To develop the Connect services to create community hubs.</p> <p>10: Responds to the majority view of the consultation for Plus services to remain open.</p>	<p>5: Does not respond to the majority of opinion of current people accessing these services who were directly engaged for Highcliffe, Wallisdown and Westbourne Plus.</p> <p>6: Upheaval for existing client group and carers for Highcliffe, Wallisdown and Westbourne Plus in returning to original sites.</p> <p>7: Not in keeping with the draft Day Opportunities Strategy to have a mixed model of building-based and community-based provision.</p> <p>8: Significant cost association with Highcliffe, Wallisdown and Westbourne Plus services to return to their original sites in re-commissioning buildings and ensuring properties are fit for purpose.</p>
4	Connect Services to remain open and incorporate Highcliffe, Wallisdown and Westbourne Plus services already	<p>1: Responds to the consensus from the consultation to not close Connect services (93%).</p>	<p>1: Does not respond to the majority view of the consultation for Plus services to remain open.</p>

	<p>based there. In addition, Poole Plus to be relocated to Parkstone Connect and Moordown Plus service to remain open. Highcliffe, Wallisdown, Westbourne and Poole Plus original sites to be closed. (Recommended option)</p>	<p>2: Responds to the majority of opinion of current people accessing these services who were directly engaged for Highcliffe, Wallisdown and Westbourne Plus.</p> <p>3: In keeping with the draft Day Opportunities Strategy to have a mixed model of building-based and community-based provision.</p> <p>4: To be able to consider necessary adaptations for reprovisioned Plus services to be permanently based at Connect centres.</p> <p>5: To develop the Connect services to create community hubs.</p> <p>6: Re-purposing/sale of the Plus sites for alternative use/capital income from sale of property.</p> <p>7: Financial saving for BCP Council.</p> <p>8: Responds to the majority view within the consultation for services to remain open.</p> <p>8 a) Moordown Plus (71%)</p> <p>9: 45% of</p>	<p>1 b) Poole (65%)</p> <p>1 c) Highcliffe, Wallisdown and Westbourne Plus services (55%).</p> <p>2a): Upheaval for existing client group and carers for Poole Plus in re-locating to an alternative provision.</p> <p>4: Impact on any proposed additional MTFP savings. See financial implications section below.</p> <p>9: Ensuring that different needs can be accommodated within Parkstone Connect for an older people's specialist service in a designated area.</p>
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		<p>respondents of the consultation agree or accept the proposal but have some concerns to close Highcliffe, Wallisdown and Westbourne Plus original sites.</p> <p>10: Maximising the capacity of Parkstone Connect and continuing to provide a specialist service for older people in Poole located 1.1 miles from current site.</p> <p>11: Continuation of provision of specialist older people services in all 3 locality areas of BCP.</p> <p>12: Capital investment savings associated with the significant repair and refurbishment of Poole Plus for the service to operate in the long term.</p> <p>13: Value for money in relation to £940k that was invested in refurbishment of the Moordown Plus site in 2018/19 and as a result lower amount of capital investment required for the existing buildings to continue to be fit for purpose for use as a</p>	
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		<p>specialist day service for older people.</p> <p>5 a) Potential for consideration of Moordown Plus becoming a community hub to provide a specialist service for older people and achieve separate space for community groups to access this site.</p>	
5	Close all services (Consultation Proposal 2)	<p>6a): Re-purposing /sale of the Plus and Connect sites for alternative use/capital income from sale of property.</p> <p>7: Financial saving for BCP Council.</p>	<p>1: Does not respond to the majority view of the consultation for Plus services to remain open.</p> <p>1 a) Moordown (71%).</p> <p>1 b) Poole (65%)</p> <p>1 c) Highcliffe, Wallisdown and Westbourne Plus services (55%).</p> <p>2b): Upheaval for existing client group and carers all services in re-locating to an alternative provision.</p> <p>5: Does not respond to the majority of opinion of current people accessing these services who were directly engaged for Highcliffe, Wallisdown and Westbourne</p>

			<p>Plus.</p> <p>7: Not in keeping with the draft Day Opportunities Strategy to have a mixed model of building-based and community-based provision.</p> <p>10: Does not respond to the consensus from the consultation to not close Connect services (93%).</p> <p>11: Inability to develop, at pace, alternative provision to fully meet demand of an additional approximate 6,173 support hours per week</p> <p>12: Significant redundancy of Tricuro staff or considerable costs associated with TUPE if services are provided by other organisations.</p> <p>13. Transport implications in accessing alternative services.</p> <p>14: Lack of alternative specialist provision particularly for older people with a dementia diagnosis and people with a mental health issue.</p>
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Summary of financial implications

18. The following table shows the financial implications of the 5 options:

Table 1 Financial Implications of the Recommended Options

	Option 1	Option 2	Option 3	Option 4	Option 5
	Tricuro Core Costs 2024-25 with no Plus Services	Connect Centres, Poole and Moordown Plus remain open	All services remain open in their original buildings	Connect Centres and Moordown Plus remain open	All services close
Impact on Tricuro Services					
Tricuro 2023/24 core costs	4,472,000	4,472,000	4,472,000	4,472,000	4,472,000
Tricuro permanent core cost reduction	(2,472,000)	(1,448,000)	(709,000)	(2,025,000)	(4,472,000)
Tricuro permanent base for day Services	2,000,000	3,024,000	3,763,000	2,447,000	0
One off transition funding for 24/25 only	600,000	300,000	-	600,000	
Tricuro base for 2024/25 only	2,600,000	3,324,000	3,763,000	3,047,000	0
Impact on BCP Council					
Reduction in Tricuro Contract	2,472,000	1,448,000	709,000	2,025,000	4,472,000
less Loss of lease income	(264,800)	(121,000)	0	(193,600)	(582,800)
less 27% of contract value re-invested in	(672,000)	(391,000)	(191,000)	(547,000)	(1,208,000)
Net saving	1,535,200	936,000	518,000	1,284,400	2,681,200

19. The recommended Option 4 will result in a reduction of contract value of £2.025m. BCP Council will make available £600,000 transformation one off funding to support the transition of the reduced Tricuro provision during the 2024/25 financial year.
20. For BCP Council, the reduction in contracted services with Tricuro for recommended Option 4 will result in loss of rental income for the closed days centres and a requirement to re-invest in new community provision that promotes greater choice and more personalised services. The net saving for BCP Council will therefore be £1.284m if the recommended option is approved.
21. Dependent on decisions on the future of Tricuro day services, consideration of capital investment will be the subject of a future report to Cabinet. If the

recommended option is approved this would release Highcliffe, Wallisdown and Westbourne Plus properties for alternative use or disposal. Poole Plus property would also be released once people who currently access and work in the service are re-provisioned at Parkstone Connect or an alternative service.

Summary of legal implications

22. The proposals set out in this report are consistent with the key provisions of the Care Act 2014. Section 2 of the Care Act provides that the Council has a duty to provide or arrange for the provision of services which it considers will:
 - Contribute towards preventing or delaying the development by adults in its area of needs for care and support.
 - Contribute towards preventing or delaying the development by carers in its area of needs for support.
 - Reduce the need for care and support of carers in its area.
23. Section 5 of the Care Act provides a general duty for local authorities to promote diversity and equality in the market of care and support providers for people in their local area.
24. In considering these proposals, it is essential that the Council is mindful of the requirement under the Public Sector Equality Duty to have due regard to eliminate unlawful discrimination, advance equality of opportunity and foster good relations between those who share a protected characteristic and those who do not. Therefore, consideration must be given to the contents of the Equality Impact Assessment so that informed decisions can be made.
25. Legal Services will advise as and when necessary and required on the individual aspects arising from the progression of the Adult Day Opportunities Strategy.

Summary of human resources implications

26. There may be human resource implications for Tricuro staff. This will be dependent on the options for future services where there may be a significant reduction in the current Tricuro block contract which may impact staffing levels in services.

Summary of sustainability impact

27. A draft Decision Impact Assessment has been completed (ID 390) and is available on request. This will be finalised as part of future service design work.

Summary of public health implications

28. It is anticipated that there will be long term benefits for the health and wellbeing of those who access services and their carers in the BCP area through implementation of the strategy. The recommendations on future Tricuro services above, would ensure that specialist provision for older people, people with

complex disabilities and people with enduring mental health issues who require a building-based service remains.

Summary of equality implications

29. If Proposal 1 was recommended in its entirety and approved by Cabinet this would predominantly impact Moordown and Poole Plus services as the other three Plus services have already been re-provisioned at Connect centres when services re-opened after the pandemic. Both services are for older people. Moordown Plus has approximately 46 clients (of which 6 are self-funded) attending their service for 529 support hours per week. Poole Plus has approximately 47 clients (of which 15 are self-funded) attending their service for 644 support hours per week.
30. If Proposal 2 was recommended in its entirety and approved by Cabinet this would impact all eight Tricuro day services. For all eight Tricuro day services there are approximately 475 clients (of which 70 are self-funded) accessing approximately 6,173 support hours per week. There are a wide range of care needs for those accessing all services including older people, people with a learning disability and/or autism, a mental health issue, physical disability, and sensory loss. Older people and those with a learning disability are more likely to be impacted by this proposal due to their greater representation in attendance at Tricuro day services.
31. The following table shows for each Tricuro day service the numbers of people, including those with an eligible care need who access services as part of the block contract with Tricuro and those who are self-funded, and total number of support hours accessed in a snapshot week in November 2023.

Table 2 Snapshot of Tricuro Day Service attendance per week for November 2023

Day Service (support specialism)	Number of people attending per week as part of the block contract with Tricuro	Number of self-funded people attending per week	Total weekly hours (including self-funders)
Boscombe Connect (Varied)	113	15	1,673
Christchurch Connect (Varied)	42	11	774
Parkstone Connect (Varied)	113	12	1,831
Highcliffe Plus (Older people)	25	9	148

Moordown Plus (Older People)	40	6	528.5
Poole Plus (Older people)	32	15	644
Wallisdown Plus (Learning Disability)	13	2	336
Westbourne Plus (Mental Health)	27	0	238
Total for all services	405	70	6,172.5
Total for Connect services	268	38	4,278
Total for Plus services	137	32	1,894.5

32. The table below highlights the key perceived benefits and risks for people in terms of protected characteristic groups for each option. Full considerations have been explored in Equality Impact Assessments which are available on request.

Table 3 Public Sector Equality Duty Benefit/Risk Analysis for the Five Options for the future of Tricuro Day Services

Public Sector Equality Duty Benefit	Public Sector Equality Duty Risk
1. Connect Services to remain open and incorporate or re-provide for the 5 Plus services, with all Plus service original sites to be closed. (Consultation Proposal 1)	
<p>All protected characteristics – potential to be able to explore a greater range of community-based opportunities that meet a wider range of individual needs and wishes.</p> <p>Age and Disability – Opportunity to improve setting for those who would move from Poole Plus service to Parkstone Connect service, to appropriately support those older groups with dementia.</p>	<p>Age and Disability - Change and/or increase to travel is potentially a barrier for older people with dementia (relevant to Moordown Plus closure as Poole Plus is very close to Parkstone connect).</p> <p>Potential impact for current attendees at Connect Services, adjusting to reduced space and new circumstances whilst managing their own conditions.</p> <p>Disability - Risk of change for those with dementia, some mental health conditions, learning disability and/or autism (worsening health and wellbeing outcomes, loss of relationships,</p>

	<p>establishing new relationships). For Moordown, a change from 'freedom to roam' approach to more confined spaces if relocated.</p> <p>Carers – risk of change experienced by person will impact carers.</p> <p>Women – Impact of Tricuro staff redundancies would disproportionately impact women (though to a lesser extent than option 5).</p>
<p>2. Connect Services to remain open and incorporate Highcliffe, Wallisdown and Westbourne Plus services already based there, with Moordown and Poole Plus services to remain open. Highcliffe, Wallisdown and Westbourne Plus original sites to be closed.</p>	
<p>All protected characteristics – Limited potential to be able to explore a greater range of community-based opportunities that meet a wider range of individual needs and wishes (as compared to option 3).</p> <p>Age – protects current settings for those who may benefit from building-based services.</p> <p>Disability – protects current settings for those who may benefit from building-based services.</p>	<p>Age and Disability – Poole Plus service requires refurbishment to be able to appropriately support older groups with dementia.</p> <p>All protected characteristics – Limits ability to explore a greater range of community-based opportunities that meet a wider range of individual needs and wishes.</p>
<p>3. Connect Services to remain open and Highcliffe, Wallisdown and Westbourne Plus services to return to their original sites and Moordown and Poole Plus to continue at their current sites.</p>	
<p>Age – protects settings for those who may benefit from building-based services.</p> <p>Disability – protects settings for those who may benefit from building-based services.</p>	<p>All protected characteristics – Limits ability to explore a greater range of community-based opportunities that meet a wider range of individual needs and wishes.</p> <p>Age and Disability – Poole Plus service requires refurbishment to be able to appropriately support those older groups with dementia.</p> <p>Age – younger people require a wider range of options that are not building-based. Some older people would benefit more from</p>

	<p>community-based options to integrate with their local community.</p> <p>Disability – people with some types of disability and/or mental health condition require a wider range of options that are not building-based and to have options to integrate with their local community. Building-based services potentially provide less flexibility or range of activities to meet individual needs.</p> <p>Risk of change for those with dementia, some mental health conditions, learning disability and/or autism (loss of relationships, establishing new relationships).</p> <p>Potential impact for current attendees at Connect Services, adjusting to new circumstances whilst managing their own conditions.</p> <p>Carers – risk of change experienced by person will impact carers.</p>
<p>4. Connect Services to remain open and incorporate Highcliffe, Wallisdown and Westbourne Plus services already based there. In addition, Poole Plus to be relocated to Parkstone Connect and Moordown Plus service to remain open. Highcliffe, Wallisdown, Westbourne and Poole Plus original sites to be closed. (Recommended option)</p>	
<p>All protected characteristics – Reduced potential to be able to explore a greater range of community-based opportunities that meet a wider range of individual needs and wishes (as compared to option 3).</p> <p>Age – protects current settings for those who may benefit from building-based services, apart from Poole Plus.</p> <p>Disability – protects current settings for those who may benefit from building-based services, apart from Poole Plus.</p> <p>Age and Disability – Retains purpose-built space at Moordown Plus that includes elements which were co-designed with</p>	<p>Disability - Risk of change for those with dementia, some mental health conditions, learning disability and/or autism (worsening health and wellbeing outcomes, loss of relationships, establishing new relationships).</p> <p>However, locations are very close and change would provide an opportunity to improve physical setting for those who would move.</p> <p>Age and Disability - Potential impact for current attendees at Connect Services, adjusting to reduced space and new circumstances whilst managing their own conditions (limited to Parkstone Connect only).</p>

<p>people with dementia, as part of its refurbishment in 2018/2019.</p> <p>Opportunity to improve setting for those who would move from Poole Plus service to Parkstone Connect service, to appropriately support those older groups with dementia.</p>	<p>Carers – risk of change experienced by person will impact carers.</p>
<p>5. Close all services. (Consultation Proposal 2)</p>	
<p>All protected characteristics – potential to be able to explore a greater range of community-based opportunities that meet a wider range of individual needs and wishes. However, the potential is limited by capacity in the community – therefore carries more risk to protected characteristic groups than potential benefits.</p>	<p>Age – risk of being unable to meet individuals’ eligible needs under the care act and/or respond appropriately to their needs in relation to protected characteristics.</p> <p>Change and/or increase to travel is potentially a barrier for older people.</p> <p>Disability – risk of being unable to meet individuals’ eligible needs under the care act and/or respond appropriately to their needs in relation to protected characteristics.</p> <p>Change and/or increase in travel may be a barrier for those with complex disabilities and/or conditions.</p> <p>Risk of change for those with dementia, some mental health conditions, learning disability and/or autism (worsening health and wellbeing outcomes, continuity of care, loss of relationships, establishing new relationships)</p> <p>Carers – risk that being unable to meet specific needs may impact the ability for carers to fulfil their role.</p> <p>Risk of loss of relationships.</p> <p>Risk of increase in carer strain</p> <p>Women – Impact of Tricuro staff redundancies would disproportionately impact women.</p> <p>Other – Change could disproportionately negatively impact those who are socially isolated and/or have neurodiverse conditions, such as autism.</p>

Summary of risk assessment

33. There is a risk that if we do not implement changes to the current model, the existing available budget for day opportunities will not meet ongoing and future need in the BCP area.
34. Interdependencies with other strategies and projects, as well as unprecedented levels of demand and business as usual. Constraints regarding how much staff resource can continue to support this project as it moves into the implementation phase.
35. Time pressure on the project, whilst achieving meaningful co-production.
36. Achieving MTFP savings on the Day Opportunities budget whilst still working in co-production, recognising effective co-production takes time.

Background papers

1. Day Opportunities Strategy Consultation Full Report

Appendices

1. BCP Council's Day Opportunities Strategy 2024-29
2. Executive Summary of the Day Opportunities Strategy Consultation Report
3. Matrix Summary Chart for Tricuro Day Services Options